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Pocket PC

# e-ticketing

For fast, efficient and  
reliable deliveries

 **CASTLE CEMENT**  
HEIDELBERGCEMENT Group

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# What is e-ticketing?

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Castle Cement is introducing paperless electronic ticketing (e-ticketing) for all bulk and packed deliveries. Our drivers are already carrying PDAs (Personal Digital Assistants), which allows information to be handled digitally and removes the need for paper delivery tickets. These will be replaced, if required, by e-mail or fax copies of a proof of delivery sent automatically to the delivery site and/or accounts department within ten minutes of the delivery being completed.

Deliveries made using e-ticketing will differ from those using paper delivery tickets in several ways. Our drivers' PDAs store all the details of your delivery. From the moment the driver is allocated a load, to the moment he delivers it, the PDA records all key stages of the delivery.

Your local Castle Area Sales Manager will be in contact with you to answer any questions you may have. Alternatively, please contact Customer Services on 0845 600 1616.



# Bulk cement customers

For bulk deliveries, permission to discharge is now given via the PDA. When you are sure the driver has connected the vehicle to the right silo, OK the Permission to Discharge window...



...enter your name and sign in the box on the PDA screen.



If not all the product is deliverable, for example if the silo is full, this information is recorded immediately with any adjustment taking place once the vehicle is check weighed on its return to the works.



Once the delivery is complete, the driver will ask you to OK the Confirmation of Receipt window and sign in the box again to confirm this.

Proof of delivery will be received by the agreed recipient(s) within ten minutes of the delivery being completed.





**For further information please contact:**

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Birmingham B37 7YN

**Technical Helpline: 0845 722 7853**

(calls charged at local rate)

**fax: 01780 727154**

[technical.help@castlecement.co.uk](mailto:technical.help@castlecement.co.uk)

**Customer Services: 0845 600 1616**

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